

# Heritage News

FEBRUARY 2023

Curtin  
HERITAGE LIVING



Marine Parade entrance

## A step back in time for our Marine Parade site and Shine Community Care

Something a little different for page one of our newsletter this month! After undertaking some recent archiving work, our team discovered two photos of our Marine Parade site and one of the Old Cottesloe Post office - the home of Shine Community Care. While there is no way of knowing when the photos were taken, the vehicles in the photos provide us with a general idea of the relevant era. We are so grateful to have come across these images!



Heritage buildings looking south west



Shine office - The Old Cottesloe Post Office



## Valentine's Day Celebrations

Marine Views Cottesloe  
Valentine's Day High Tea  
Tuesday 14 February @ 10:30am  
Lobby lounge

RiverSea Mosman Park  
Valentine's Day - BBQ lunch  
Tuesday 14 February @ 12:00pm  
RiverSea gardens

## Marine Views Cottesloe

The Marine Views Cottesloe lobby lounge looked a little different when the team from West Oz Wildlife paid us a visit last month. It is no surprise that Judah Koala was a favourite with residents and families. Yappa, the lovely golden Dingo, was rescued at 9 weeks old and it was immediately obvious how much he loved being around our people. We hope to welcome West Oz back again later in the year.



## Local rugby, sculptures by the sea...

Do you have a morning or afternoon to spare in March?

We are looking for three or four volunteers to help us with some specific outings we have coming up in March.

Each March our residents love to visit Sculptures by the Sea and it would be wonderful to have one or two volunteers to join us. We are also hoping to attend a home game of the Cottesloe Rugby Union Club mid or late March - and volunteer assistance would be very helpful.

If you would like to know more, please contact Shiva at our Marine Views Cottesloe home.

e: [shivas@curtinheritage.com.au](mailto:shivas@curtinheritage.com.au)  
p: 6458 7500



## Shine Community Care

### The Shine Australia Day pool party - fun in the sun!

Shine clients were joined by friends from the Nedlands Community Centre to celebrate Australia Day at the Shine Community Care pool party.

The day started with a morning tea of Lamingtons and Vegemite sandwiches (of course!). Activities and games followed, including dab netting, a water shooting gallery and pool basketball.

A few snags on the bbq for lunch, before heading outside for another round in the shooting gallery. Things took a little turn when the staff became moving targets!

The group closed the great afternoon with an Aussie trivia quiz, where clients showcased their knowledge of our great country.



Who had the most fun? Team or clients?



Looks like a slam dunk!



When the team become the targets!



Water shooting gallery

# RiverSea Mosman Park

## Australia Day Celebrations

Our RiverSea Mosman Park community enjoyed a busy morning and afternoon preparing for and celebrating Australia Day. Residents made ANZAC biscuits, helped to prepare lunch tables and then enjoyed a BBQ in the gardens.



## Understanding open disclosure in aged care

Everyone in aged care has the right to be safe and treated with dignity and respect. Open disclosure is a conversation we must have with our clients if something goes wrong that has or could have caused harm. Open disclosure can help clients to speak up about issues and how the issues have affected them. Our clients can also make suggestions to us so we can work together to resolve any issues.

Open disclosure requires us to act when something goes wrong.

We must:

- Check the person is ok and respond quickly to provide the support they need
- Acknowledge the issue and apologise
- Find out and explain what happened
- Learn from the experience and make improvements

Engaging with our clients honestly and openly, ensures they and their loved ones can make informed choices and receive the most benefit from the care we provide. In the case that our client needs significant support to make an informed choice, we will always engage with their nominated representative. To maintain the privacy and confidentiality of our clients, we will always make sure, where possible, consent has been provided to share this type of information with their nominated representative.

### Additional support

Aged care clients have the right to access an aged care advocate for support during these discussions. The Older Persons Advocacy Network can provide information and support. Their contact number is noted below for you.

If one of our clients is not comfortable speaking to us directly or is not satisfied with our response, they can raise a concern or make a complaint by contacting the Aged Care Quality and Safety Commission. Their contact number is noted on the following page.

### Would you like more information?

You can access more information from government and support agencies. The Aged Care Quality and Safety Commission website is very informative and can also provide you other support agency details.

Please see below for helpful contact information:

Aged Care and Quality website: [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

Aged Care Quality and Safety Commission: 1800 951 822

Older Persons Advocacy Network: 1800 700 600

Advocare WA: 800 655 566

Curtin Heritage Living staff are also available to assist you. Please feel free to speak with our Care Managers or our Head of Care and Lifestyle.

Marine Views Cottesloe 08 6458 7500

RiverSea Mosman Park 08 9382 7500

## Team Recognition & Milestones

Thank you to Phylis Chuma, a Carer at Marine Views Cottesloe who has reached a 5 year milestone with us. We appreciate your commitment and care for our community.

To those who have been recognised by residents, family or their fellow team members for going above and beyond - we say thank you!

### Team Milestones

- Phylis Chuma - Marine Views Cottesloe

### Team Recognition Awards

- Brenton Gwarada - Marine Views Cottesloe
- Debra Nevill - RiverSea Mosman Park

## Resident, Family & Friends Meetings

Our next Resident, Family and Friends meeting will be held in March.

More info to come!



## Looking to get in touch?

Marine Views Cottesloe  
marineviews@curtinheritage.com.au • 08 6458 7500

RiverSea Mosman Park  
riversea@curtinheritage.com.au • 08 9382 7500

Shine Community Care  
welcome@shinecommunity.com.au • 08 9253 5555

